

How to Handle a Breakdown

A Step-by-Step Guide

Here's how to stay safe and make the most of your coverage during a vehicle breakdown.



STEP 1

Safely get off the road.

Turn on your hazard lights, pull over to a safe spot, and stay inside your vehicle.

STEP 2

Check your vehicle.

Stay inside and listen for unusual noises, watch for warning lights, and make a mental note of any issues.



STEP 3

Call for assistance.

Reach out to a repair shop, request a tow, or call 9-1-1 in an emergency.

STEP 4

Use your warranty benefits.

Make the most of your coverage — use rental car benefits and get your covered repairs taken care of.



STEP 5

Be prepared for next time!

While breakdowns can happen, regular maintenance and a quick check before road trips can help you avoid them.

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